## KRISTEN SHIRKEY | UX DESIGNER

Feminist. Singer. Crocheter. Cat Mom. Harry Potter Enthusiast. Curl Evangelist. Yogi. kristenshirkey.com | keshirkey@gmail.com | (810) 334-3227

## **EXPERIENCE**

**UX** Designer Grainger

July 2019 - Present Coordinate design strategy with development team and create wireframes with

interaction notes for internal knowledge-management tool built from scratch, as well as adaptive redesign of Grainger.com Registration and Order History

experiences.

**Thomson Reuters UX** Designer

May 2017 - July 2019 Facilitated collaboration with development team and redesigned Firm

Management and Document Management applications of Onvio cloud suite for

tax and accounting professionals.

ForeSee **Usability Analyst** 

June 2013 - May 2017 Formulated tactical and targeted recommendations for hundreds of clients on how

> to improve usability of their websites, intranets, and apps using heuristic evaluation based on latest academic research and design best practices.

**EDUCATION** 

University of Michigan Master of Science in Information

2013 Specialization in Human-Computer Interaction

**Cleveland Institute of Music** Bachelor of Music

2010 Major in Vocal Performance | Minor in German

**PRESENTATIONS** 

Ignite UX - Michigan Mind the Gap

April 2018 Lightning talk about mindfulness as a tool to connect with others.

MidwestUX Conference UX for Social Change (Co-Presenter)

October 2019 UX skills and methodologies can easily be applied to social justice work.

**SKILLS** 

Heuristic Evaluation Object-Oriented User Experience (OOUX)

Prototyping Wireframing **TOOLS** 

Adobe XD Axure RP

Microsoft Office

**VOLUNTEERING** 

Design for the Homeless **UX** Mentoring Voters Not Politicians

Campaign

**PASSIONS** 

German Mental Health

Movies Music

Social Justice